

Dear Customer,

We are pleased to contact you to inform our modality of collection through the Santander Río Bank. In this document we publish a guide of common questions; which will be useful for you to make a payment to Maersk Argentina and pick up the required documentation.

Briefly, our modality of collection is described in the following steps (below you will find a detailed explanation):

1. Payment in Santander Río Bank SA or Transference.
2. Contact by mail with Customer Service/ Counter argcsecou@maerk.com
3. Documentation release in Av. Leandro N Alem 1110 8 th Floor. Timetable: 10 to 15 hs.

1) Payments in Santander Rio or Transferences

How can I know the charges to be paid?

The charges can be checked in your Verify Copy, which is delivered to the Shipping Instruction sender. This copy, if you need, can contain the prepaid and collect charges.

In case you choose the option of a verify copy without charges, you can check the charges registering in www.maerskline.com where you will find the invoice within the function Invoices / My Finance. The invoice can be downloaded by the owner of the invoice.

In case of any problem, you can contact the Export Customer Service Dept.

If it is my first payment in Santander Rio Bank, is there any previous step to do before the payment in the bank?

Yes, we must register your tax number in the bank data base. The process is very simple and it takes only 2 hours. Necessary information for the customer registration:

- ❖ Company Name
- ❖ Tax reference number (CUIT)

What service can I pay in Santander Rio Bank SA?

You can pay all the bls freights & charges and containers demurrage costs.

What is the Rate of exchange (ROE) to be applied in the payment? How can I get it?

You have to apply the informed rate of exchange depending the date you make the payment; the rate of exchange can be ask by e-mail to ARGCSEGEN@maersk.com

Where can I pay?

You can make the payments in any branch of the Santander Rio Bank, the nearest branches to our offices are:

- ❖ Leandro N. Alem 456
- ❖ 25 de Mayo 140
- ❖ Reconquista 1104
- ❖ Santa Fe 880
- ❖ Callao 1833

Central Office: Bartolomé Mitre 480

How can I pay the charges?

The payments can be made with:

- ❖ Cash (Pesos or USD)
- ❖ Checks to the day.

What information should I carry to the bank for the payments?

You should inform to the bank cashier that you want to realize an ADVANCE PAYMENT or DEPOSIT in the Maersk Argentina "Cuenta Recaudadora" and inform the following:

- ❖ Maersk Line Argentina SA CUIT (Tax Number): 30-68841553-1.
- ❖ Agreement Number: 04 if the payment is in ARS (Argentinean Pesos) /05 USD (US dollars)
- ❖ Customer Tax Number (CUIT), company owner of the invoices.

Once the payment is done, which document does the Bank give to me?

Santander Rio Bank will provide a bank receipt with the customer information, the payment information and Maersk Argentina SA details.

Can I pay with bank transference?

Yes, if you prefer to realize transference, instead of deposits of cash or checks, transfereces can be done in Pesos using the:

CBU: 07200007-70000003335845

Account Number: 0333584

Sucursal: 000.

Can the transfereces be done in USD?

No, the Santander bank accounts do not receive transfereces in Dollars.

Can I pay with transference to an abroad bank account?

Yes, you should transfer to the following bank account:

Bank: CITIBANK

Customer Name: AP Moller - Maersk A/S, Argentina

Account Number: 307 299 19

ABA: 021000089

Swift Code: CITIUS33

Currency: USD

Address: 111 Wall St, New York City, NY 10005, United States.

2) Contact to Customer Service

Once the payment is done, please inform us about the payment via email to argcsecou@maersk.com. Please also send the bank ticket attached.

You should complete and send us the "Report of Payment" that is detailed below:

PAYMENT REPORT

- BL / Container:
- Bill to :
- Deposit/Transference done to :
() Santander Rio ARS (pesos) () Santander Rio USD (dólares)
- Amount:
- Rate of exchange:
- Date:
- Documents to be pick up:
() Original printed at Maersk office.
() Original printed at destination office.
() Printed at our office (we already signed the web agreement)
() Copies

Important:

Pls be aware of the difference between these two types of BL issuance:

Express Release: it means to release the cargo at destination without an original BL
Release at destination: the original bl will be printed at destination office and cargo should be picked up with it.

Procedure to request a Release at destination: you should request the printing at destination through sending a message in English to argcsegen@maersk.com once the charges are duly paid.

3) Documentation Release

Is the Documentation picked up in the bank?

No, the documentation will be released at the reception desk in Leandro N Alem 1110 8 th floor , Timetable: 10 to 15 hs.

You will be able to pick up the documentation once you received our mail payment confirmation. The payment is processed in a maximum term of 24 hours, counting from the time/date of the notification message reception (Report of Payment).

In our confirmation messages, we will include an envelope number which will be asked at the Reception in order to pick up the correct documents. You should consider that, previous to the release, the person will sign an acknowledgement receipt (containing the detail of the document involved).